



HILTI CUTTING SERVICE

Cut-to-length strut, girders, threaded products, and cast-in anchors delivered to the jobsite when you need them



Deliverables

- Hardware **cut-to length** for Hilti strut, girders, and threaded products
- Left-over materials over 50cm (~20"), unless otherwise agreed upon with the customer
- **Standard packaging** for transport – Hilti standard packaging is not designed for long-term jobsite storage
- **Labels** on each shipment unit (pallet)
- Sequential / on time **delivery**, or delivery to jobsite within an agreed timeframe is available upon request

Scope

- **Deburring** and zinc coating of all cut edges upon request
- Kitting of strut/girders/threaded products as well as pre-assembly activities are not covered by the Hilti's Cutting Service
- Final drawing, calculation, and BIM services are not covered by Hilti's Cutting Service
- If one of these additional services is required, a corresponding Hilti service can be ordered separately

Execution

- Service will be **performed** in-house by Hilti or at a third-party supplier
- Service will only **begin** once the Cutting Service offer is accepted by the customer, and customer provides all necessary project requirements, scope of work, and agreed upon estimated delivery date

Customer responsibilities

- Provide all necessary project requirements to fulfill the Cutting Service, as required by the Hilti Project Management Office before service execution begins
- Check the **accuracy and completeness of the information** stated in the request summary and immediately inform Hilti of any misalignments via e-mail – otherwise all information provided to the Hilti Project Management Office is assumed to be complete and correct
- Proactively inform Hilti if any **changes** are made to the agreed project requirements before service starts – should changes be required once the service is underway or completed, this may result in additional fees
- All **quality control** when receiving and installing Hilti products and for the correct storage according to all relevant specific material and packaging requirements
- **Review** service output and communicate any defects in writing to Hilti **within five working days**

Payment

- Hilti will provide a **quote** prior to service delivery and will perform cutting services only after the customer signs the quote accepting non-standard terms and conditions and Hilti confirms the order
- Any **additional work** and/or material required due to customer changes after order confirmation will be at an additional charge
- **Prices** do not include any applicable taxes, all prices are subject to change and include:
 - Total lump sum for the service

