



HILTI KITTING SERVICE

Custom kitting of Hilti hardware delivered to the jobsite when you need them



Deliverables

- Customized **sorting** of the right hardware you need for the job
- **Standard packaging** in boxes and/or on pallets for transport, including standard length strut / girder / threaded products – standard packaging is not designed for long-term jobsite storage
- **Labels** on each shipment unit (pallet)
- **Documentation** includes Bill of Material and Instructions for Use as agreed upon with the customer
- **Instructions for Use** are related to the single items within the kit and are not dedicated to a certain structure/ product combination – combined instructions not included – if required, Hilti Pre-Assembly or Drawing Services could be requested separately
- Sequential / on-time **delivery** to jobsite is available upon request

Scope

- Cutting of strut / girders/threaded products as well as pre-assembly activities are covered by the Hilti Kitting Service
- Drawing, calculation, and BIM services are not covered by the Hilti Kitting Service
- If one of these additional services is required, a corresponding Hilti service can be ordered separately

Execution

- Service will be **performed** in-house by Hilti or at a third-party supplier
- Service will only **begin** once the Kitting Service offer is accepted by the customer, and customer provides all necessary project requirements, scope of work, and agreed upon estimated delivery date

Customer responsibilities

- Provide all necessary project requirements to fulfill the Kitting Service, as required by the Hilti Project Management Office, before service execution begins
- Check the **accuracy and completeness of the information** stated in the request summary and immediately inform Hilti of any misalignments via e-mail – otherwise all information provided to the Hilti Project Management Office is assumed to be complete and correct
- Proactively inform Hilti if any **changes** are made to the agreed project requirements before the service starts – should changes be required once the service is underway or completed, this may result in additional fees
- All **quality control** when receiving and installing Hilti products and for the correct storage according to all relevant specific material and packaging requirements
- **Review** service output and communicate any defects in writing to Hilti **within five working days**

Payment

- Hilti will provide a **quote** prior to service delivery and will perform prefabrication services only after the customer signs the quote accepting non-standard terms and conditions and Hilti confirms the order
- Any **additional work** and/or material required after order confirmation due to customer changes will be at an additional charge
- **Prices** do not include any applicable taxes, all prices are subject to change and include:
 - Total lump sum for the service

