



HILTI PRE-ASSEMBLY SERVICE

Pre-assembled Hilti hardware delivered to the jobsite when you need them



Deliverables

- Customized cuts of strut / girder / threaded material and **pre-assembly** of hardware according to summary of request
- **Standard packaging** in boxes and/or on pallets for transport – standard packaging is not designed for long-term jobsite storage
- **Labels** on each single support unit and on each shipment unit (pallet)
- **Documentation** includes bill of material, instructions for use, etc.
- Sequential / on-time **delivery**, or delivery to jobsite within an agreed timeframe is available upon request

Scope

- **Deburring** and zinc coating of all cut edges, where necessary, available only upon request
- Appropriate **cast-in channels and cast-in struts** have to be ordered separately, unless requested to be included – Hilti sales representatives, field engineers or project managers are available to support
- Final drawing, calculation, and BIM services are not covered by the Hilti Pre-Assembly Service, if one of these additional services is required, a corresponding Hilti service could be ordered separately
- Pre-assembly of pipes, air ducts, cable trays and other third-party products together / within the pre-assembled Hilti support units is not covered by Hilti's Pre-Assembly Service

Execution

- Service will be **performed** in-house by Hilti or at a third-party supplier
- Service will **begin** once the Pre-Assembly Service offer is accepted by the customer, and customer provides all necessary project requirements, scope of work, and agreed upon estimated delivery date

Customer responsibilities

- Provide all necessary project requirements to fulfill the Pre-Assembly Service, as defined in the Prefabrication Protocol, to Hilti before service execution begins
- Check the **accuracy and completeness of the information** in the request summary and immediately inform Hilti of any misalignments via e-mail, otherwise all information included in the request summary is assumed to be complete and correct
- Proactively inform Hilti in case any **changes** are made to the agreed project requirements before the service starts – should changes be required once the service is underway or completed, this may result in additional fees
- All **quality control** when receiving and installing the pre-assembled products and for the correct storage according to all relevant specific material and packaging requirements
- **Review** service output and communicate any defects in writing to Hilti **within five working days**
- During **transport**, connections of pre-assembled units may loosen to the point that required torque moments are no longer met – customer must check and when necessary re-tighten all bolted joints to the **installation torque** as specified in the relevant Instructions for Use

Payment

- Hilti will provide a **quote** prior to service delivery and will perform prefabrication services only after the customer signs the quote accepting non-standard terms and conditions and Hilti confirms the order
- Any **additional work** and/or material required after order confirmation due to customer changes will be at an additional charge
- **Prices of pre-assembled solutions** do not include any applicable taxes, all prices are subject to change and include:
 - Total lump sum for the service

