



CANADA DELIVERY SERVICES

Service level	Typical Delivery Times	Delivery Service Rate
GROUND		
Saver	2–4 business days	\$44
Standard	1–3 business days	\$53
Premium Liftgate Delivery	1–4 business days	\$90
AIR PRIORITY		
Air Priority Delivery	Next business weekday by 10:30 a.m. or Saturday by 5 p.m.	\$109 Up to 100 lbs* \$6.50/lb — \$109 min.
Available in select cities to ZIP codes with service availability. Orders must be received by 2:00 p.m on previous business day. Restrictions apply for hazardous items.		
JOBSITE COURIER / JOBSITE SAME DAY (ONLY IN SELECT CITIES) Orders must be received by 2:00 p.m on previous business day.		
Jobsite Courier	1-3 business days	\$103
Jobsite Same Day**	Orders placed before 11 a.m. delivered same day	\$265
PICKUP		
Click and Collect at Hilti Store***	Pick up within 1 hour of order	Free
TOOL SERVICE DELIVERY		
SERVICE DESCRIPTION		
Tool Fleet Management	Delivery of new and repaired tools (in and out)	Free
Repair Within Warranty Period	Standard shipping to and from Tool Service Center	Free
Repair Outside Warranty Period	Standard shipping to and from Tool Service Center	\$53/tool
Jobsite Courier Repair Delivery****	Jobsite Courier shipping from Tool Service Center	\$103/tool
Return Unrepaired	Tools sent out to repair and customer decided not to repair them	\$53
PROJECT MANAGEMENT OFFICE (PMO)		
Specific fulfillment through Project Management Office and flatbed. For more information please contact Customer Service at 1-800-363-4458, or visit https://www.hilti.ca/content/hilti/W1/CA/en/business/business/productivity/project-management-office.html .		
Parcel delivery is typically via Purolator. Oversize and heavyweight orders will be shipped via LTL. Orders may be delayed due to product availability, pricing verification, or payment verification. Order cutoff times may vary by region; please contact Customer Service at 1-800-363-4458 for additional information.		
Prices do not include taxes. CRA and provincial taxes apply. Rates and services subject to change. Effective June 1, 2025		
*Orders over 100 lbs. will be charged \$6.50/lb **Not available via Hilti Online *** Subject to product availability ****Only in Select Cities		

