



CANADA DELIVERY SERVICES

Effective October 1, 2022

| Service level | Typical Delivery Times | Delivery Service Rate |
|----------------------------------|------------------------|-----------------------|
| GROUND | | |
| Saver | 2–4 business days | \$44 |
| Standard | 1–3 business days | \$53 |
| Premium Liftgate Delivery | 1–4 business days | \$90 |

| | | | |
|------------------------------|---|----------------------|----------------------|
| AIR PRIORITY | | | |
| Air Priority Delivery | Next business weekday by 10:30 a.m. or Saturday by 5 p.m. | \$109 Up to 100 lbs* | \$6.50/lb—\$109 min. |

Available in select cities to ZIP codes with service availability. Orders must be received by 4:00 p.m. on previous business day. Restrictions apply for hazardous items.

| | | |
|---|---|-------|
| JOBSITE COURIER / JOBSITE SAME DAY (ONLY IN SELECT CITIES) | | |
| Jobsite Courier | 1-3 business days | \$103 |
| Jobsite Same Day** | Orders placed before 11 a.m. delivered same day | \$265 |

| | | |
|--|--------------------------------|------|
| PICKUP | | |
| Click and Collect at Hilti Store*** | Pick up within 1 hour of order | Free |

| TOOL SERVICE DELIVERY | SERVICE DESCRIPTION | |
|--|---|-------------------------|
| Tool Fleet Management | Delivery of new and repaired tools (in and out) | Free |
| Repair Within Warranty Period | Standard shipping to and from Tool Service Center | Free |
| Repair Outside Warranty Period | Standard shipping to and from Tool Service Center | \$53/tool |
| Air Priority Repair Outside Warranty Period | Air priority shipping to and from Tool Service Center | \$6.50/lb—\$109 minimum |
| Return Unrepaired | Tools sent out to repair and decided not to repair them | \$53 |

PROJECT MANAGEMENT OFFICE (PMO)

Specific fulfillment through Project Management Office and flatbed. For more information please contact Customer Service at 1-800-363-4458, or visit <https://www.hilti.ca/pmo>

Parcel delivery is typically via Purolator. Oversize and heavyweight orders will be shipped via LTL. Orders may be delayed due to product availability, pricing verification, or payment verification. Order cutoff times may vary by region; please contact Customer Service at 1-800-363-4458 for additional information.

Prices do not include taxes. CRA and provincial taxes apply. Rates and services subject to change. | Effective October 1, 2022

*Orders over 100 lbs. will be charged \$6.50/lb | **Not available via Hilti Online. | ***Subject to product availability.

